



## Skills and Training Opportunities

TOURISM  
SOUTH EAST

visit  
Kent

**It is now more important than ever to invest in skills development to boost business success.** Tourism South East has funding available to offer businesses support and training at heavily subsidised rates. In-house delivery to suit your organisation can also be arranged.

**If you are....**

- A member of Tourism South East
- A business in the Tourism, Leisure & Hospitality industry
- A small rural Tourism, Leisure & Hospitality business

**You could be eligible for the new discounts of up to 50% on all Welcome to Excellence courses held at your organisation. Ask us for more details.**

**Make Quality Count workshop** - Practical tips and methods to help guest accommodation providers improve their quality standards. Topics covered include, what an assessment involves, an explanation of quality, what customers want and the chance to find out what an assessment involves.

24<sup>th</sup> March 2010 – Hawkhurst/Tunbridge Wells for hotels

This workshop is **(free)** to businesses in the tourism, leisure and hospitality sector\*

**SEEDA** SOUTH EAST  
ENGLAND  
DEVELOPMENT  
AGENCY  
Working for England's World Class Region

\*\*Project specific eligibility paperwork will need to be completed to ensure that the subsidised rate will apply  
\* small rural tourism businesses only

To book your place on any of the above courses, please complete an [application form](#)

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